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THE REPUBLIC OF UGANDA

Office Of The Permanent Secretary
Ministry of Health
P.O. Box 7272
Plot 6, Lourdel Road - Wandegaya
Kampala, Uganda

IN ANY CORRESPONDENCE ON

THIS SUBJECT PLEASE QUOTE NO. ADM.297/454/01

3rd February 2025

Executive Directors of National Referral hospitals
Hospital Directors of Regional Referral hospitals
Chief Administrative Officers

RE: RECOVERY OF LOST AND DAMAGED COMPUTERS FOR THE DIGITIZATION INITIATIVE

The Ministry of Health is in the process of digitizing health service delivery in line with our Health Information and Digital Health Strategic Plan 2020/21 – 2024/25, aligned with the MoH Strategic Plan 2020/21. This initiative responds to the NDP III and a Presidential Directive to leverage information technology for improving medical supplies accountability, the quality of healthcare, and continuity of care based on transferable medical records. In this regard, the Ministry of Health has procured computers with support from various partners.

Unfortunately, it has been noticed and documented that several computers have gone missing. Some have been lost by staff, some are damaged beyond repair, among other issues and no action has been taken or put in place to prevent further loss. These computers are vital for our ongoing efforts to digitize patient records and streamline our operations for better efficiency and service delivery. Therefore, given the critical nature of this program, we kindly request your assistance in recovering the lost computers. We are confident that with your help, we can recover the lost computers and continue our digitization initiative within 3 months.

The digitization of health service delivery is part of a wider digitization of Government services. Any efforts to slow or delay decisions made towards fast-tracking these efforts may be considered an act of sabotage. Failure to follow these instructions with urgency, will force the Ministry of Health to escalate the recovery of this equipment to the Health Monitoring Unit and other law enforcement entities, with instructions to also investigate the reasons and circumstances surrounding this issue.

Thank you for your prompt attention to this matter. For additional information feel free to contact Mr. Paul Mbaka, ACHS Health Information Management on 0755850171.

Dr. Diana Atwine
PERMANENT SECRETARY

Cc: Director General Health Services
Cc: Director Public Health
Cc: Clinical Services
Cc: Commissioner Health Services, Planning, Financing and Policy
Cc: District Health Officers
Cc: Medical Superintendents